

Oier Arostegui Llona

9. Configurar buzón de voz en una extensión.

Desde el menú: Configure \rightarrow Telephony \rightarrow Users and Extensions \rightarrow Users and Phones.

Seleccionamos la línea del teléfono al que queremos añadirle el buzón de voz y pinchamos el botón "Edit":

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-Telephony	Devices	Devices					
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Users and Extensions	User Extensions Floa	User Extensions Floating Extensions Extension Mobility Analog Extensions					
Voicemail	MAC Address	Phone Type	First Extension	First Name	Last Name	User ID	
System Speed Dial	1CDF.0F4B.338A	502G	100	Oier	Arostegui	oier	
Phone Groups	C471.FE2E.DF9A	525G2	101	Jon	Gomez	jon	
⊕-Call Handling	1CDF.0F4B.33C6	502G	103	Juan	Perez	juan	
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Activamos la casilla "Enable Voicemail" y ponemos la extensión del buzón de voz en la casilla que nos interese:

- **Call Forward Busy:** si queremos que salte el contestador cuando esté ocupado
- Call Forward No Answer: si queremos que salte cuando no hay respuesta.



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System Speed Dial Shone Groups Voice Features Call Handling Dial Plan Ste Management Wreless	To enable Extension Mobility, go to "Extension Mobility Phone Profiles. The selected Phone Profile will override a assignment table below. Enable Extension Mobility Associate Phone Profile to this phone: Select Phone Profile	First Name: Oler Last Name: Arostegul User ID: oler Password: ######			
Device Properties Sove Configuration	Button Assignments Speed Dial Line Type Extension Label 1 Normal 100 100	Maibox Button 1 Button Type: Normal Parameters Call Hold Alert		v	
		Extension:	100		
		Description:	Recepcion	_	
		Enable Voicemail Block Restricted Numbers Permissions: Call Forward Busy: Call Forward Nu Answer:	unrestricted		
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Desde el menú: Configure \rightarrow Telephony \rightarrow Users and Extensions \rightarrow Voicemail.

Comprobamos que esa extensión aparezca en la pestaña "Mailboxes" y le damos los minutos que queremos para que almacene los mensajes de voz.



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Una vez hecho esto, llamaremos desde el teléfono a la extensión donde hemos configurado el buzón de voz y lo terminamos de configurar, personalizando la locución por ejemplo.